



CITIZEN CHARTER

Amaltas Institute of Homoeopathy, Hospital and Research Center



Village Bangar, Dewas – Ujjain Highway, Dist. Dewas-455001 (M.P.)

Phone No.- 07272- 426500, Mob. No. +919630098978

Website : <http://amaltasgroup.co.in/homoeopathy/>

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Contact Us

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Vision-

To provide world class healthcare services at affordable cost to most citizens under one roof in central india.

Mission-

To serve the community by promoting wellness and delivering high quality medical services in rural areas.

Values-

Respect -We value everyone

Integrity -We are down to Earth Honest and Approachable

Excellence -We strive to the best

Team Work -Achieving more together with enthusiasm

Quality -Continuous Improvement and innovation

Location:

It is located at Village Bangar, Dewas – Ujjain Highway, Dist. Dewas-455 001 (M.P.)

General Information:

Faculty, Nursing staff and Beds-

Doctors : 16

Nurses : 8

Beds : 50 Beds.

OPD Services:

1. OPD Block- Ground floor.
2. OPD Timings-Monday- Saturday- 9am- 4pm.
3. OPD registration timings- Monday- Saturday- 9:00 am- 4pm.
4. Emergency service 24 X 7.

IPD Services :

In - Patient Department (IPD) - 50 Beds- Ground Floor, (General, OBS/GYN, Surgery, Paedia).

Investigations:

A. Pathology lab tests-

HAEMATOLOGY

1. HB
2. RBC
3. HCT
4. MCV
5. MCH
6. MCHC
7. PLATELETS
8. TLC
9. POLYMORPHS
10. LYMPHOCYTES
11. BASOPHILS
12. EOSINOPHILS
13. MONOCYTES
14. ESR
15. AEC
16. PS FOR MALARIA
17. PS FOR FILARIA
18. PS FOR ABNORMAL CELLS
19. PS FOR ANEMIA

20. BT
21. CT
22. BLOOD GROUP-ABO
23. BLOOD GROUP-RH

SEROLOGY

1. WIDAL
2. HIV
3. RA FACTOR
4. CRP
5. HBSAG
6. HCV
7. RAPID TEST FOR SYPHILLIS
8. IGM ANTIGEN
9. IGE ANTIGEN
10. IGg ANTIGEN
11. VDRL
12. MALERIA ANTIGEN
13. RAPID TEST FOR DENGUE

BIOCHEMISTRY

1. BLOOD SUGAR FASTING
2. BLOOD SUGAR PP
3. BLOOD SUGAR RANDOM
4. BLOOD SUGAR OGTT
5. BILIRUBIN TOTAL
6. BILIRUBIN DIRECT
7. BILIRUBIN INDIRECT
8. SGOT
9. SGPT
10. TOTAL PROTEIN

11. ALBUMIN
12. GLOBULIN
13. AG RATIO
14. BLOOD UREA
15. CREATININE
16. URIC ACID
17. CHOLESTEROL
18. HDL
19. LDL
20. VLDL
21. CHOL. RATIO
22. TG

URINE AND STOOL

1. SUGAR
2. PROTEIN
3. S.G.
4. PH
5. MICROSCOPY
6. UPT
7. SUGAR
8. BILIRUBIN
9. KETONES
10. BLOOD
11. UROBILINOGEN
12. LEUKOCYTES

B. Radiological test :

- a. X-ray department.
- b. USG. (Every Tuesday & Thursday)

Services:

- ✓ Reception & Registration Counter
- ✓ Seating arrangement for Doctors, waiting hall for patients and relatives
- ✓ Homoeopathic free dispensary.
- ✓ Pathology lab tests- free of charge.
- ✓ Radiology- X ray diagnostic services and USG- free of charge.
- ✓ Indoor wards- well equipped and manned
- ✓ Free medicines to Indoor and OPD Patients.
- ✓ Transportation facilities available.
- ✓ Bank & ATM facilities are available.
- ✓ Kitchen - Quality food provided free (twice a day including breakfast).
- ✓ Laundry.
- ✓ Cafeteria – available 24 x 7 for staff, patients and their relatives.
- ✓ Bio- Medical waste management.

Indoor Patient Services:

- ✓ All wards provide free indoor patient care.
- ✓ Attention is paid to patients' diet in all wards.

Other Facilities

Other facilities available in the precinct include

- ✓ Drinking Water.
- ✓ Wheel chairs and trolleys are available.
- ✓ Public Telephone booths.
- ✓ Stand-by electricity generators.
- ✓ Canteens for patients and their attendants available.
- ✓ Washroom facilities.
- ✓ Suggestion boxes at various locations.

Complaints & Grievances:

Every grievance is duly acknowledged. We aim to settle genuine complaints within 10 working days of its receipt. Suggestions/Complaint boxes are provided at various locations.

Responsibilities of the users:

The success of this charter depends on the support of the users too. Users need to appreciate and understand the various constraints under which the OPD and IPD is functioning.

PLEASE....

- Do not inconvenience other patients.
- Help us in keeping the OPD, IPD and its surroundings neat and clean.
- Beware of touts.
- “No Smoking Zone” and “Silence Zone”.
- Visitors under the influence of alcohol will not be entertained.
- Refrain from demanding undue favors from the staff and officials.
- Provide useful feedback and constructive suggestions. These may be addressed to the Medical Superintendent of the Hospital.

Enquiry, Reception and Registration Services:

- Location guide maps have been put up at various places.
- For guidance, color coded guidelines and directional signboards have been put in strategic locations across the hospital.
- Telephone enquiries can be made over telephone numbers.

Photo Gallery:



College Address

Village Bangar, Dewas – Ujjain Highway, Dist. Dewas-455 001 (M.P.) Phone No.- 07272-426500,

Corporate Office

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